

## **Scottish Civil Justice Council Twitter policy**

The Twitter account @Scottishcjc is managed by Communications during office hours.

Tweets will cover a range of Council related content and include:

- news items
- activities and events
- consultations
- new rules
- key publications
- recruitment.

### **Following**

We will not automatically follow anyone who follows us. Being followed by, or re-tweeted by @Scottishcjc does not imply an endorsement of any kind.

@Scottishcjc will follow and re-tweet organisations or individuals of relevance to the civil justice system and the Council in particular. We will cease to follow accounts we believe to be malicious, spam or inappropriate.

### **Contact**

The Council will not necessarily answer messages through Twitter and sending messages to our Twitter feed will not be considered official contact with the Council.

### **Response**

We will not automatically respond to tweets directed to the Council. We may respond either openly or privately to provide factual information or guidance. We do not necessarily endorse any of the replies made to our tweets.

### **Availability**

Twitter may occasionally be unavailable and we accept no responsibility for lack of service due to Twitter downtime.

### **Security**

We will change our Twitter password at least every 6 months using strong passwords.